

## SMFSC Terms & Operations

### Safety & Liability

By registering with Streetsville Meadowvale Figure Skating Club Inc. (SMFSC) and Skate Canada programs, members acknowledge and accept that SMFSC, Skate Canada, and their staff are not responsible for any injury, loss, or damage incurred while travelling to, from, or participating in club activities, to the extent permitted by law.

The parent, legal guardian, or member completing registration agrees to indemnify and hold harmless SMFSC, Skate Canada, and their representatives from any claims arising from participation in club activities. SMFSC reserves the right to obtain emergency medical treatment for a participant where necessary.

### Registration & Payment

All skaters must register and pay applicable fees by the required deadlines to remain in good standing and participate in club programming. Payment is due on or before the first day of the session. Skaters are not permitted on the ice until registration and payment are complete.

### Additional Fees

STARSkate members may incur additional costs, including testing, competitions, and private coaching. These fees are separate from registration and must be paid directly to coaches in a timely manner. Failure to pay coaching fees may result in a complaint to the SMFSC Board and may lead to suspension of membership or ice privileges.

**All skaters are required to pay the annual, non-refundable Skate Canada membership fee, which covers the skating year from September to August. Non-residents of Mississauga are subject to an additional \$60 fee as required by the municipality.**

### Program Changes

Changes to registration are subject to a \$25 administrative fee and are final once processed. If a skater advances to a new level during the season, fees may be adjusted accordingly. For assistance, contact [info@smfsc.ca](mailto:info@smfsc.ca).

### Outstanding Fees

Accounts with outstanding balances are not considered in good standing. Skaters with unpaid fees may be restricted from participating in club programs until balances are resolved.

### Refunds

All refund requests must be submitted in writing to [info@smfsc.ca](mailto:info@smfsc.ca).

- **STARSkate:** No refunds will be issued after the third week of the skating season
- **CanSkate/Adult:** No refunds will be issued after the third class of the session

Where approved, refunds will be prorated from the date written notice is received, less a \$25 administrative fee and the non-refundable Skate Canada membership fee.

Medical credits may be considered where a doctor's note is provided, and the skater is absent for four (4) or more consecutive weeks. Credits will be prorated, less a \$25 administrative fee and the Skate Canada membership fee, and will be valid for up to 18 months.

No refunds or credits will be issued for missed sessions due to illness, travel, holidays, or other absences.

### Program Cancellations

SMFSC reserves the right to change, reschedule, or cancel sessions due to registration numbers, operational requirements, weather, or safety considerations. As a Canadian club, weather-related disruptions may occasionally occur, and sessions may be cancelled as needed to ensure the safety of skaters, coaches, and staff.

Cancelled sessions are not guaranteed to be rescheduled or credited. Cancellations do not entitle participants to refunds. Any exceptions are at the discretion of the Board of Directors.

### Club Credits

Club credits, including fundraising credits, are maintained as non-cash credits on a member account and may only be applied toward eligible club-related expenses as determined by the Club. Club credits have no cash value, are non-transferable between member accounts, and are not redeemable for cash or reimbursement.

All club credits remain subject to Board discretion and interpretation. Any exception requests, including transfer requests, must receive prior Board approval.

Unless otherwise approved by the Board, unused club credits will expire five (5) years from the date earned and will remain attached to the original member account only.

### Errors and Omissions

SMFSC makes reasonable efforts to ensure that all information provided on our website, registration materials, and program communications is accurate and up to date. However, errors or omissions may occur. SMFSC reserves the right to correct any such errors or omissions at any time without prior notice.

### Website Terms

By using the SMFSC website, users agree to these terms, as updated from time to time. The website may not be used for any unlawful purpose or to access information without authorization. All content is the property of SMFSC and may be used for personal, non-commercial purposes only. The SMFSC logo may not be used without prior written permission.

Reasonable measures are in place to protect user information; however, SMFSC does not store credit card details on its servers. Website content is provided for general information only, and SMFSC is not responsible for errors, omissions, or third-party content.

All prices are listed in Canadian dollars. Where applicable, purchased items must be picked up at Meadowvale Four Rinks in accordance with posted schedules.

[This policy will be reviewed periodically by the Board of Directors.](#)

[Last Updated / Effective Date: April 2026](#)